

Økonomisk Ugebrev juni 2025

**NNIT** 

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## **NNIT – Bringing Digital Transformation to Life**

Leading, highly specialised IT consultancy focusing on Life Sciences internationally and the public and private sectors in Denmark **Life Sciences Denmark Public & Private Global Presence** Data & Ai Veeva Powerhouse Laboratory Cybersecurity Clinical Cloud & **Custom App** Microsoft **Undisputed Leading** DevOps Solutions Development Supplier & Partner Comprehensive of Microsoft Dynamics 365 F&O Solutions **Custom App** Manufacturing & SAP Compliance in Denmark Offering Advisory & **Supply Chain** Development **Solutions** Solutions Safety Cybersecurity

### **NNIT** at a Glance



**Industry focused IT consultancy** committed to Life Sciences internationally and the public and private sectors in Denmark



Founded in 1994 through the separation of Novo Nordisk's IT services activities; listed on Nasdaq Copenhagen in 2015



Comprehensive solutions offering and track record of successful business-critical IT implementations, particularly in regulated industries

## **Select KPIs**

~11% ~1.9bn

2021-24 2024 Revenue Revenue (in

DKK)

Of revenues from solutions<sup>3</sup>

offering

2024 **EBITDA** Margin<sup>4</sup>

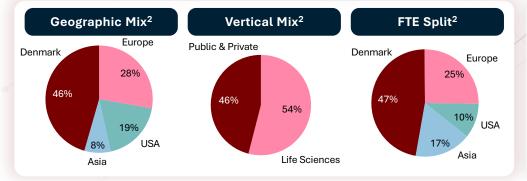
~9%

# FTEs

>1,700

Countries of presence

13



#### NNIT's Business Model is Focused on Five Key Pillars



CAGR<sup>1</sup>

Industry Mastery



**Business** First Approach



Digital **Solutions** that Work



Superior Quality



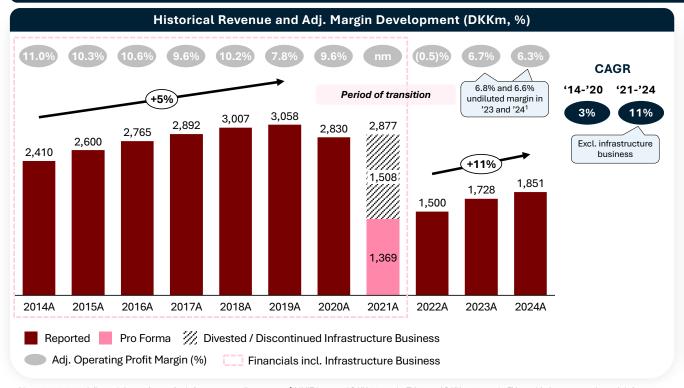
Seamless Customer **Experiences** 

Notes: 1 Pro forma growth rate excl. discontinued operations. 2 Data as of 2024. 3 Solutions are packaged offerings that combine services, tools, and knowledge to be delivered repeatedly in a consistent way. 4 EBITDA margin before special items.



### NNIT Has Delivered Strong Like-For-Like Growth Over Many Years

The Divestment of the Infrastructure Business Has Enabled NNIT to Transform Into a Full-Fledged Consultancy With a Strong Industry Focus



#### Commentary

- In June 2022, NNIT announced the divestment of its Infrastructure business for DKK 1.5bn
- After completing the divestment of the lower margin Infrastructure business, NNIT announced a new strategy on the back of a more focused and asset light model
- NNIT was able to improve margin to 6% after closing the divestment in 2022
- 2025 margin guidance of 7-9% to come from significant reduction in cost base by adjusting capacity and lowering general spending across regions and corporate level

Note: 2021-2024A financials pro forma for infrastructure divestment. 1 NNIT incurred DKK 33.4m in FY23 and DKKm 99.7m in FY24 with Aeven passthrough infrastructure outsourcing (IO) revenue, which will decline over the coming years.



## **Key Investment Highlights**

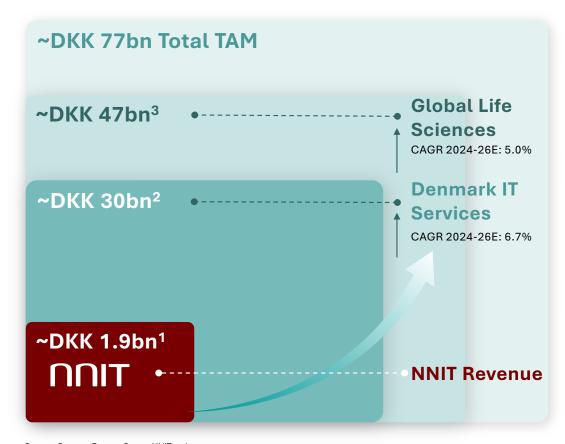
- a Leading digital transformation provider in life sciences globally and public and private sectors in Denmark
  - b Large and expanding TAM with high barriers to entry, and growth supported by multiple secular tailwinds
    - c Large and growing customer base with significant embedded white space to capture
  - d Deep sector expertise across the management team and employee base with a strong corporate culture
  - e Best in class solutions offering with ability to execute most complex projects
  - Attractive financial profile with medium-term target of double-digit organic growth and significant operating profit margin upside
- Multiple growth levers, incl. organically via strong momentum in Denmark and geographic expansion in Life Sciences, continued rollout of AI and via M&A



TINN

#### 3

# Large and Expanding TAM with High Barriers to Entry, and Growth Supported by Multiple Secular Tailwinds



#### **Key Market Dynamics**



#### **Life Sciences**

- Growth driven by trend towards increased regulatory scrutiny, patent cliff and new technological advances
- Requirements for both sector expertise and strong technical offering creates high barriers to entry



#### **Denmark - Public Segment**

 Growth in public investments into digital driven by costefficiency measures, scalability, security and a need to elevate the user experience



#### **Denmark – Private Segment**

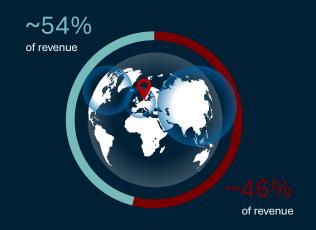
- Particularly Microsoft and SAP ecosystems continue to grow at 20%+ p.a.
- Rising adoption of Microsoft D365, Azure and SAP S/4HANA continues to drive demand for tailored cloud migration and ERP modernization

Source: Gartner, Everest Group, NNIT estimate

Notes: <sup>1</sup> Revenue as of 2024. <sup>2</sup> Addressable market for IT services spending in 2024 Denmark across all verticals. <sup>3</sup> Global addressable market for IT outsourced services in life sciences in 2024.



Portfolio of Solutions Centered Around Deep Vertical Life Sciences Expertise as Well as Ability to Execute Complex



## NNIT





R&D



Manufacturing & Supply Chain



Data & Digital



Commercial IT



Quality & Compliance

Europe

US

Asia

~DKK 130m

contract won with large, global US pharma client

~20%

of total revenues from top 5 life sciences customers

Veeva

premiere services partner

17

global locations ensuring customer proximity

#### **PUBLIC & PRIVATE SECTOR DENMARK**



Advisory & Cybersecurity



Cloud & DevOps



SAP



Custom Applications Development



Microsoft Solutions (incl. Scales)

#### Denmark

~15%

YoY revenue growth, driven by several strategic contract wins >80%

Employee utilization rate in Denmark

Largest D365FO

Microsoft supplier in Denmark ~48%

of Denmark revenue stems from Public segment, up from 39% in FY'23

**Public** 

### **Large and Growing Customer Base**

# PUBLIC SECTOR<sup>1</sup>





atp=









#### **LIFE SCIENCES**















Johnson&Johnson







#### **PRIVATE SECTOR**

















## **High Customer Satisfaction**



4.5 / 5.0 **Customer Satisfaction** 



Score<sup>2</sup>

Average Customer NPS<sup>3</sup>

Source: Company information, Eval&Go

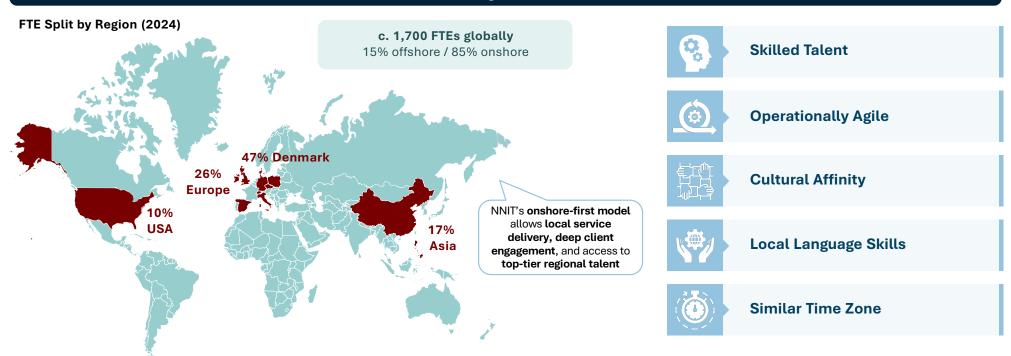
Notes: 1 Public sector consists of subsectors such as central and local government and public corporations. 2 As of 2024. 3 Average NPS as of Nov-24.



Public

## Global Reach, Local Presence: Onshore Delivery Model Drives Customer **Proximity**

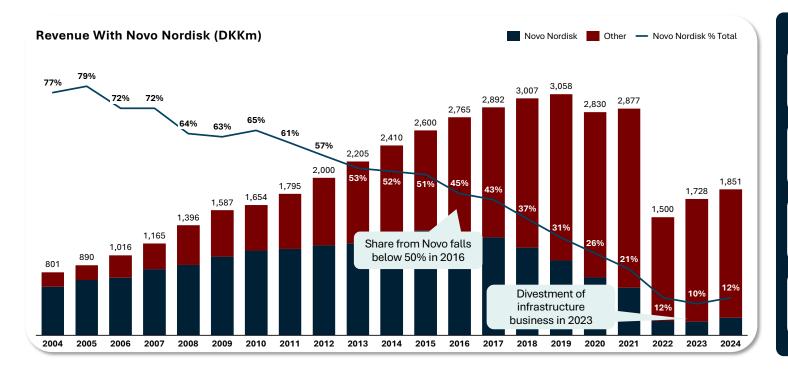
NNIT's Delivery Model is Anchored in Europe, North America, and Asia - Enabling Client Proximity, Local Expertise, and Cultural **Alignment** 





## Exposure to Novo Nordisk Declined from 79% to c.12% - Now a Fully **Arm's Length Relationship with Significant Growth Potential**

NNIT's Historical Reliance on Novo Nordisk Has Steadily Declined, With the Client Now Representing c.12% of Revenue Under Fully **Competitive Contracts** 



## Commentary

Share of revenue from NN has continued to decline over time, and has been below 50% since 2016

Exposure is now at ~12% following the divestment of the infrastructure segment

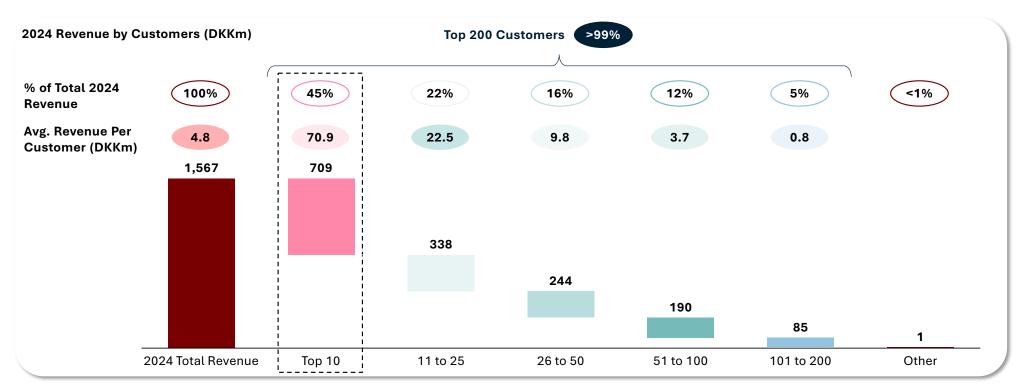
Relationship today fully at arm's length based on competitive contracts

Deep historical relationship continues to inform NNIT's vertical strength in regulated Life Sciences IT



## Healthy Customer Spread Beyond Top 10 Supports Scalable Growth with **Limited Concentration Risk**

Top 10 Customers Contribute Materially, but NNIT Maintains a Broad Base of >200 Customers - With Strong Potential to Expand **Share in Mid-Tier Accounts** 

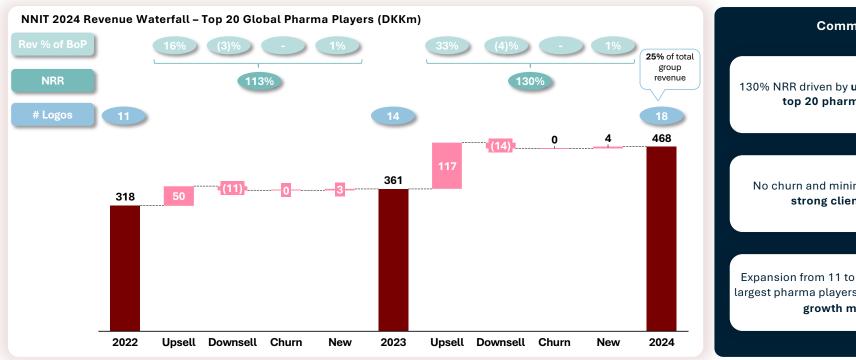


Source: NNIT customer datacube as per EY analysis. Analysis excludes NNIT Excellis, SL Controls and Valiance.



## High Net Retention and Low Churn Reflect Deep Embeddedness with **Top Global Pharma Clients**

NNIT Has Expanded Relationships With the World's Largest Pharmaceutical Companies, Achieving 130% Net Revenue Retention in 2024, Driven by Strong Upsell



Commentary 130% NRR driven by upselling into existing top 20 pharma companies No churn and minimal downsell reflect strong client stickiness Expansion from 11 to 18 logos out of top 20 largest pharma players, supporting long-term growth momentum

Source: NNIT customer datacube as per EY analysis. Analysis excludes NNIT Excellis, SL Controls and Valiance.



# Clear Regional Growth Plans to Deepen Wallet Share and Scale Solutions

NNIT Has Defined Focused Growth Levers by Region, Targeting Deeper Penetration Within Strategic Accounts and Scaling High-Margin Solution Sales Across Its Core Markets

#### Europe

- Expand solution sales in high-growth areas
   (e.g. Low-code MES, Lab, Safety, Al use cases)
- Add centralized sales capacity to support regional growth
- Drive upsell in high-potential accounts by increasing wallet share

#### US

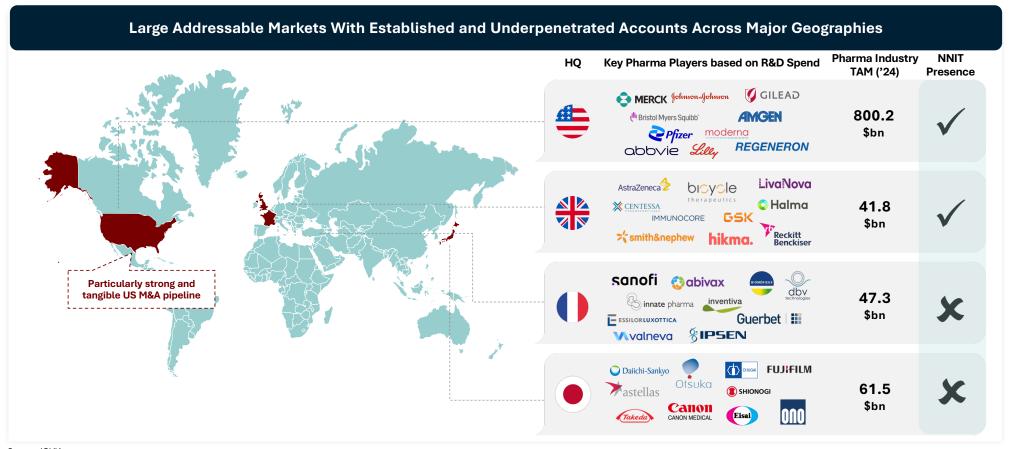
- Expand with multinationals across key
   verticals (R&D, supply chain, data, digital)
- Leverage life sciences relationships to deepen strategic upsell
- Integrate Excellis & SL Controls to enhance visibility and planning for O&P customers

#### Asia

- Increase solution sales to deliver clearer value to customers
- Maintain high satisfaction and NPS to reinforce positioning
- Optimise project staffing and resource mix for greater efficiency



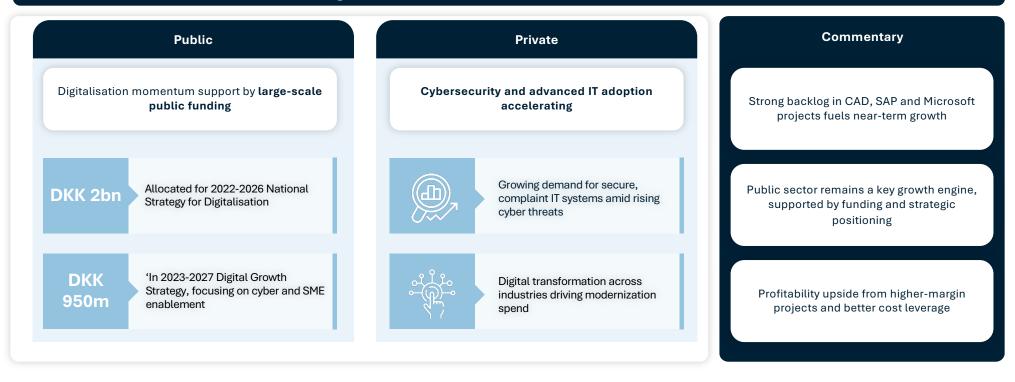
# Significant Growth Opportunities in Life Sciences Across UK, France, Japan and US





### Strong Digitalisation Tailwinds in Denmark Support NNIT's Public and **Private Sector Growth Plans**

Government-Led Digital Initiatives and Rising Private Sector Demand for Cybersecurity and Advanced IT Are Expected to Drive Significant Growth in Denmark's IT Services Market





## NNIT is Well Positioned to Capture Public Sector Modernisation and **Digitalisation Spend**

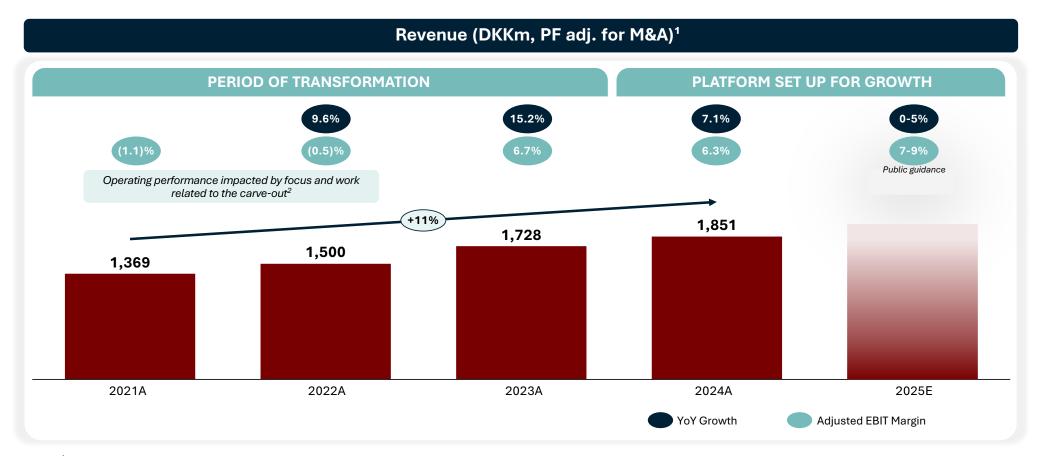
Public Sector Digitalisation and Modernisation Efforts Offer NNIT a Strong Opportunity to Expand Its Trusted Partner Role With Key **Stakeholders** 

## **Public Sector Growth Drivers** Large-scale investment in legacy IT modernisation due to low digital maturity Openness to new providers as alternatives to legacy incumbents Demand for innovative, citizen-centric, labor-saving digital solutions Complex system landscapes across ministries requiring integration expertise Rising need for cloud and AI solutions under strict public-sector compliance constraints





## Despite Major Transformation, NNIT Has Delivered ~11% Growth p.a. Since 2021 and Improved Margins to ~6-7%, With More to Come

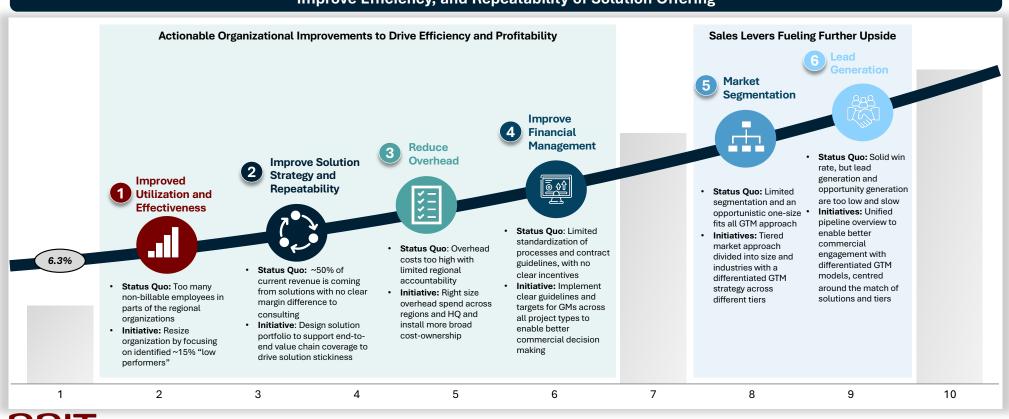


Notes: 1 Excludes discontinued operations. 2 Driven by special item costs that cannot be attributed directly to NNIT's ordinary activities and are non-recurring in nature.



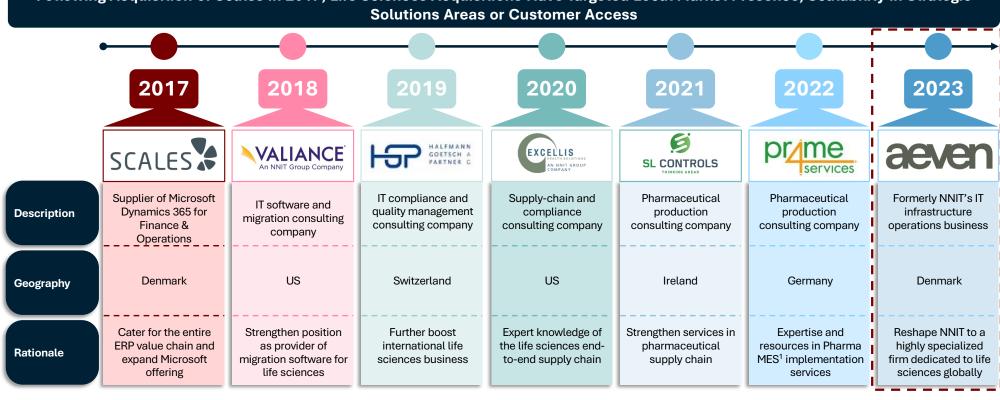
## NNIT Has Identified Six Key Initatives to Drive Margin Expansion

Clear Margin Expansion Opportunities Exist on Both Project and Group Level. NNIT Has Identified and Initiated Six Key Levers to Improve Efficiency, and Repeatability of Solution Offering



## **Strong M&A Track Record**

Following Acquisition of Scales in 2017, Life Sciences Acquisitions Have Targeted Local Market Presence, Scalability in Strategic **Solutions Areas or Customer Access** 



Note: 1 Manufacturing Execution Systems.





